



Working in partnership with



airbnb

**The
Children's
Society**

#OpMakesafe

#LookCloser

Child 
CENTRED POLICING

When issues arise at premises in relation to crime, it is vital that action is taken to reduce harm. We ask that you contact police immediately if there are any problems at your premise so that we can assist by protecting the vulnerable and supporting you as a Host.

Devon and Cornwall Police, Airbnb, and The Children's Society aim to prevent businesses being targeted by criminals through promoting and delivering local campaigns offering guidance on risk factors to be aware of in relation to exploitation, advice on how to report crime and other community concerns, and details regarding local police messaging to keep you up to date on issues in your area.

We want to ensure that your business and staff are prepared should you identify concerns relating to exploitation.

Reporting Crime:

Every contact Devon and Cornwall Police receive about a policing issue is answered by a member of our team, whether it's through one of our online options or on the phone.

More details on how to contact Devon and Cornwall Police are available within our [#ItsPersonal](#) campaign messaging.

You can also report crime anonymously to CrimeStoppers by freephone or online at www.crimestoppers-uk.org.

CrimeStoppers.
0800 555111
100% anonymous. Always.

#LookCloser:

The Children's Society's award-winning [#LookCloser](#) campaign, developed in partnership with the National County Lines Co-ordination Centre and police, encourages everyone to learn the signs of child exploitation.

For more information on this campaign please visit www.childrensociety.org.uk/lookcloser.

Hotel Watch:

A key component of police messaging to the public is 'Hotel Watch', which is run in collaboration with Devon and Cornwall Community Watch Association (DaCCWA) and Devon & Cornwall Alert, and enables police to contact companies and staff in the tourism and hospitality sector with urgent and non-urgent enquiries relevant to their business interests.



More information on Hotel Watch is contained within this pack along with guidance on how to sign up for free for messaging relating to your local area.

We would like to thank you for your ongoing support in making Devon and Cornwall a safer place to live, work, and visit.

Yours sincerely,

A handwritten signature in black ink, appearing to read "M. Bourne".

Matthew Bourne
T/Detective Superintendent
Public Protection Unit, Devon and Cornwall Police

#LookCloser

Child 
CENTRED POLICING



Devon & Cornwall
POLICE

Whichever way you choose to contact us

#ItsPersonal

Every contact we receive about a policing issue is answered by a member of our team, whether it's through one of our online options or on the phone.



Non Emergency - dc.police.uk/contact

If a crime has already happened or to give information about the crime



WebChat

dc.police.uk/webchat



**Report
crime online**

dc.police.uk/reportcrime



Email

101@dc.police.uk



101

Non-emergency



999 Emergency

When life is threatened, people are injured, offenders are nearby or immediate action is required

Exploitation

We need your help to stop it

#KnowTheSigns | #CountyLines

#CSE | #ModernSlavery



What is exploitation?

Children and vulnerable adults are being used by criminal gangs across the country. Sometimes they are forced to courier drugs and money (county lines) or commit other kinds of crime. Gangs can take over a vulnerable person's home to allow them sell drugs (this is known as cuckooing)

Sometimes vulnerable children and adults are exploited for sex. Sometimes they are forced to work long hours without pay, breaks, or safety equipment. This is one kind of modern slavery

There are many kinds of exploitation – but they all have a terrible impact on victims and their families

We need your help to stop it

If you see something – tell us



Devon & Cornwall
POLICE

For more information and advice about county lines visit
www.dc.police.uk/countylines

To provide information either report via 101@dc.police.uk
or call Crimestoppers anonymously on 0800 555 111

They may stay in hotels, guest houses, bed and breakfasts, Airbnb or other holiday accommodation while they are in the area.

What are the signs to look for?

- Children or young people from outside the local area who are staying on their own or in a group
- Guests wanting to pay in cash and reluctant to give card details or provide ID
- Guests who walk in to book; book at the last minute or who unexpectedly roll their booking on
- Guests who check in under a different name to the booking
- Adults who try to hide the fact that they are with a young person or seem secretive
- Numerous visitors to a room at regular intervals or unusually high traffic to guest room who do not appear to have a reason for being there
- Ordering alcohol to a room with underage people
- Guests who ask for an isolated room or don't want the room cleaned or visited
- Guests who leave their room frequently for small amounts of time
- Finding cling film, small scraps of plastic bags or other drug paraphernalia in rooms
- Finding condoms and condom wrappers in rooms with young people or children staying
- Guests with little or no luggage
- Guests with no knowledge of the local area

What can you do?

Ask yourself, has any unusual behaviour made you suspicious or do you suspect criminals are using your taxi services?

Contact Details

You can report suspicious activity in the following ways:

Email 101@dc.police.uk

Call Crimestoppers anonymously on 0800 555 111

Remember, if someone is in immediate danger, always call 999

Visit www.dc.police.uk/countylines for more information







Devon & Cornwall
POLICE



Advice to Hotel Staff

Working in partnership with the police

If you see anything suspicious – report it:

-  Email: 101@dc.police.uk
-  Contact your local policing team: dc.police.uk/find-team
-  Phone police non-emergency service: 101
-  999 emergency – Where life is threatened, people are injured, offenders are nearby or if immediate action is required.

Contact Crimestoppers to report anonymously:

0800 555 111 or www.crimestoppers-uk.org/give-information



Devon and Cornwall
Community Watch
Association



Devon & Cornwall Police

Devon and Cornwall **ALERT**

Keeping our communities in the know



Devon and Cornwall Alert is a two-way community messaging system operated by Devon & Cornwall Police

Devon and Cornwall Alert helps us to connect with our communities. It tells you what is happening in your area and allows you to respond directly with information for the police.

Choose what information you receive...

- Crime
- Anti-social behaviour
- Witness appeals
- Missing person appeals
- Community events
- Local good news

...when, how and who from

- Specify what time of day messages will arrive
- Email, text or telephone
- Police, Action Fraud, Crimestoppers, Neighbourhood Watch
- Free: no contract, cost or obligation
- Devon, Cornwall and Isles of Scilly



ActionFraud
National Fraud & Cyber Crime Reporting Centre
0300 123 2040



CrimeStoppers



Register online at alerts.dc.police.uk



Devon & Cornwall Police