

# WELCOME TO SOUTH AFRICA

*The global Airbnb community is built on connection and belonging and is as diverse, unique, and vibrant as the world around us. As a Host on Airbnb, I am committed to upholding the Airbnb Community Standards. Before you head out to explore, here are some helpful tips created by the Airbnb Host community in South Africa to encourage responsible travelling across the country.*

## During your stay

### Your health and safety

Your health and safety during your stay is my priority. I follow the Airbnb 5-step cleaning process between guest stays. This protocol is based on guidance from the World Health Organisation.

### Saving water

We can experience water scarcity in South Africa, so we all do our best to save water. If you find a bucket in your shower, waterless hand sanitiser in the bathroom or a request to keep your showers shorter, please keep in mind this is for the benefit of our environment.

### Preventing waste

Please help us preserve this great destination for all, don't leave rubbish anywhere apart from the bin at home.

### Host house rules

Hosts like myself on Airbnb share our homes, neighbourhoods and experiences. Please be respectful of my space and common areas. In return, I will ensure that you feel secure and safe at all times.

### Load-what?

Loadshedding is the term used when the power to certain geographical areas is switched off in order to reduce pressure on the national electricity grid. Please ask me for information on how I assist you during these times.

### Being a good neighbour

Please be mindful of our neighbours and keep the noise down especially in common areas and on balconies or in gardens during quiet hours (10pm - 6am).



## Out and about

### Security

South Africa is generally safe and welcoming but as in many places around the world, taking precaution is necessary. On the street, avoid walking in deserted or dark areas and keep valuables out of sight. Don't carry large sums of money with you and use ATMs in well-lit and busy spots such as petrol stations. At the ATM don't accept help from strangers.

### Live like a local

I believe there's so much more to South African culture than the main tourist attractions. To make the most out of your trip and to find hidden gems in my neighbourhood, you'll find my personal recommendations for the places I love the most below.

## After your trip

### Ratings and reviews

In addition to written reviews, star ratings are a quick way to give feedback. I always strive to give my guests a five star experience, however if you're not satisfied during your stay please let me know so I can rectify it as soon as possible.



## Helpful info

Emergency numbers \_\_\_\_\_

My contact details \_\_\_\_\_

WIFI and password \_\_\_\_\_

## My favourite places

Experiences \_\_\_\_\_

Food \_\_\_\_\_

Coffee \_\_\_\_\_

Drinks \_\_\_\_\_

Parks \_\_\_\_\_

Shops \_\_\_\_\_