



How to be a good neighbour during your trip



Airbnb opens up the doors to communities by helping guests to ‘live like a local’.

To help and encourage responsible and respectful travel in the local communities that Airbnb Hosts call home, Airbnb has partnered with [Neighbourhood Watch](#) to share four top tips on how to be a good neighbour during your stay.

Made up of around 2.3 million members, Neighbourhood Watch is the largest community safety organisation in England and Wales and a founding member of Airbnb’s [UK Trust and Safety Alliance](#).



1. Keep your Host's space safe and secure during your stay

- Follow Neighbourhood Watch's [WIDE\(N\) burglary prevention advice](#):

W – WINDOWS:

Keep the windows locked

I – INTERIOR:

Put inside lights on a timer or smart bulb if available

D – DOORS:

Double or deadlock the doors

E – EXTERIOR:

Put outside lights on a sensor if available

(N) – NEIGHBOURS:

Keep an eye out for neighbours

- Use a safe to store your valuables and important documents if there is one available in the listing. If not, try not to leave valuables where they can easily be seen.

2. Be considerate when parking your vehicle

- Before you start your trip, check with your Host where you can park your vehicle to avoid parking in a neighbour's space or anywhere inconvenient or illegal.

- You can also take these simple steps to reduce the chance of car crime:

Lock the car.

A simple mistake that can be disastrous – 44% of cars are broken into via an unlocked door¹.

Park in a well-lit place.

Over 80% of car crime happens in the evening or at night². Parking near streetlamps or in a busy area can put off thieves.

Don't leave items on show.

It can be easy to forget that personal items in the car are equally at risk of being stolen. Take them with you when you leave or put them in the boot so they're out of sight.

¹<https://www.ons.gov.uk/peoplepopulationandcommunity/crimeandjustice/datasets/natureofcrimevehiclerelatedtheft>

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3. Follow your Host's house rules

- Look in your guest handbook or on the listing page for any house rules. Familiarise yourself with them and be sure to follow the rules.
- Respect the neighbours and local community by paying attention to any 'quiet hours' that your Host has shared with you.
- Check the rubbish collection day and make sure the bins are taken out and left in the right place, ensuring that the front of the property is clean and tidy.

4. Report any issues

- If you notice any issues with the security or safety of the listing, report it to your Host so they can address it.
- In the case of an emergency, contact the local emergency services on 999. You can also report any crime anonymously to [Crimestoppers](#).
- In the rare event of a time-sensitive issue or crisis during your stay, you can also contact Airbnb through their 24-hour Safety Line, which connects you directly with specialised support agents 24hrs a day.

